

Creating and logging into Policyholder Portal and QBE NAU Smartphone App



Policyholder Portal

Check your policy details, Field Insights, EASYview Weather, claim information and pay your premium online at any time with QBE NAU.

Set up a Login:

When accessing your Policyholder Portal for the first time, you will need to set up a login first. Let's look at the step-by-step instructions below:

- Navigate to www.naucountry.com
- Click the Policyholder Portal found under the drop-down menu for Policyholders
- Scroll to the bottom of the page and select the link "Register Now"
- Select the top option, "Policyholder"
- Key in your applicable policy information
 - Policy Number
 - Policy Type
 - Tax ID
- Click "Next"
- Enter your username information
 - Email Address
 - Confirm Email Address
 - User Name
 - Password
 - Confirm Password
- Check the Legal Notices and Privacy Policy checkboxes
- Type your name as an electronic signature
- Click "Register"
- Select "Continue"
- Log in with the same credentials you just created

Your Policyholder Portal is now ready and can be accessed at any time, at your convenience!

Try out our EASYview Weather and Field Insights icon's for your applicable policy(s) to view data, at a field level!

QBE NAU Smartphone App

The power of knowing at the tip of your fingertips with Access Anywhere, Anytime! Whether you're at home, in the field or on the go, we're keeping crop insurance simple. Once you have a Policyholder account with us (see steps on front page), you also have access to our QBE NAU Smartphone App. With the QBE NAU App you truly can manage your policy on the go.

Downloading and accessing the QBE NAU App:

To download the app, follow these easy step-by-step instructions:

- Navigate to your applicable app store
 - iPhone/iPad: Apple App Store
 - Android: Google Play Store
- Search for QBE NAU
- Click the QBE NAU App for download

The app will download to your device and is now ready to be used!

Logging in:

Once the QBE NAU App is downloaded and you have a Policyholder account, then you're ready to log in! Let's look at how to log in:

- Click the app icon found on your device
- Enter your same Username created for Policyholder Portal
- Key in your same password created for Policyholder Portal
- Select "Login"

Once you have logged in, click your current year policy number to begin using the QBE NAU App. You can now submit a Notice of Loss, track claims, view maps to include EASYview Weather, Field Insights and much more.

